

Waukesha County

Public Safety Communications Center Newsletter

March, 2002

Special points of interest:

- Steering Committee/
Technical Working
group Updates
- Meetings and Field
Trips
- Check Us Out On
The Web

Steering Committee

The Committee reviewed various governance and oversight committee options for the center. A decision was made to create a Dispatch Operations Committee in 2004 consisting of professional staff: possibly three fire representatives, three police representatives, one Sheriff representative, and one public works person. An additional member shall be from a former P S A P community. The respective chiefs' association will appoint the police and fire representatives. The responsibility of the Committee would be to make recommendations regarding operating processes and procedures, handling dispatch resolutions, and making recommendations regarding personnel and equipment.

The Steering Committee also approved the continuation of their existence through 2005. The Steering Committee will work on all issues related to the transition to the new facility. The Committee will particularly focus itself on policies and service levels. It was envisioned that over time the Steering Committee's role would be eliminated and eventually the Dispatch Operations Committee would be the primary workgroup of local staff and officials who would be involved with the center.

Facilities Workgroup

Zimmerman Design Group has been retained to assist in the design of the Communication Center. A survey has already been taken to see what partner communities would like to have in the new facility. Many good ideas were received and will be used as a basis for planning.

Also, two Waukesha County Board committees have heard presentations regarding the new Center location adjacent to the County Highway Operations facility. Both committees have expressed their satisfaction with the location.

Human Resources Workgroup

This Workgroup is working on a variety of issues including reaching a future staffing level recommendation and addressing all the important transition issues that face municipalities and the County. A letter was recently sent to all municipal chief elected officials asking what residual staffing they will need. This information is important as the Public Safety Communications Center looks at future staffing needs.

Technology Workgroup

A consultant has been retained to study the all important CAD and Records Management systems for the new Center. They are charged to interview all municipalities to develop an RFP for a system that will address the needs of the Center and the agencies.

Protocols Workgroup

The Protocols Workgroup has split into two; one group is addressing police protocols and the other is addressing fire. It was evident that each emergency service has distinct issues to discuss and resolve.

Meetings and Field Trips

One meeting and one field trip will be happening in the next few weeks. Please take time from your schedule to take part in one or both.

On Wednesday, March 27 at 8:30 a.m., Zimmerman Design Group will be holding an architect goal setting meeting at the Waukesha County Highway Operations Center. Everyone is encouraged to attend and share your ideas for the new Center. The Highway Operations Center is located at the corner of Woodburn and Grandview. Please call Rich Bolte, 548 - 7740, or Dennis Cerreta, 548 - 7572, if you have questions.

On Tuesday, April 9, everyone is invited to travel to the DuPage County, Illinois consolidated dispatch facility to see their operation first hand. We plan on leaving around 7:45 a.m. and should return by 3:30 p.m. Please call Bob Jacobson at 548 - 7316 if you are interested.

Agendas and minutes for the Steering Committee and Workgroups are available for everyone at our Website. They can be located at [http:// www.waukeshacounty.gov/posting/agenda/agenda_listinggov.asp](http://www.waukeshacounty.gov/posting/agenda/agenda_listinggov.asp). Please take time to follow along the actions of these workgroups and feel free to attend any meeting as your schedule allows.